

PRIVACY POLICY

This Privacy Policy governs how we, Ultrahuman Healthcare Private Limited and our affiliates, successors and assigns (“**Ultrahuman**”, “**Company**”, “**we**”, “**us**” or “**our**”) collect, use, share and process the personal data that you provide to us , and/or that we may automatically collect through your use of the Ultrahuman app (“**App**”) and website <https://www.ultrahuman.com> (“**Website**”) whether through your browsing or in the course of availing any of the services that are available on the App or Website, including:

- Ultrahuman Content;
- Ultrahuman M1;
- Advanced Biomarkers;
- Ultrahuman Ring;
- Other services, plans and programs

(each as defined in our [Terms of Use](#)) (“**Products and Services**”).

The App and Website are collectively be referred to as the “**Platform**”.

Please read this Privacy Policy carefully. By accessing the Platform or using the Products and Services, you agree to be bound by the terms described herein and all the terms incorporated herein by reference. If you do not agree to abide by the terms of this Privacy Policy, you must not use or access the Platform or Products and Services. Please note that where stated, some services that that are available on the Platform are subject to the terms of a different privacy policy.

Additionally, please note, not all Products and Services may be available to you in your country due to legal and regulatory reasons. Please contact us at legal@ultrahuman.com if you wish to know more about availability of our Products and Services in your country.

I. **What is Personal Data?**

“**Personal Data**” refers to any information that can be used to directly or indirectly identify you. It includes de-identified data that, when linked to other information, would enable us to identify you. Personal Data does not include data that has been irreversibly anonymized or aggregated so that you cannot be identified you through it, even in conjunction with other information.

Sensitive Personal Data or Information (“SPDI”) includes information relating to the following:

- i. passwords;
- ii. financial information such as bank account or credit card or debit card or other payment instrument details
- iii. physical, physiological and mental health conditions;
- iv. sexual orientation;
- v. medical records and history;
- vi. biometric information;
- vii. any detail relating to the above sub-clauses or any other sensitive personal data or information you provide to us for providing the Services; and
- viii. any of the information received under the above sub-clauses by us under lawful contract or otherwise. However, any data / information relating to an individual that is freely available or accessible in public domain or furnished under any law shall not qualify as SPDI.

What is Non-Personal Data?

“**Non-Personal Data**” refers to any non-personal information including but not limited to the browser name, the type of computer and technical information, means of connection to the Platform and/or Services such as the operating system, the internet service providers utilized and other similar information. This information does not identify you personally and cannot be linked back to you unless you identify yourself.

Personal Data, Non-Personal Data, and SPDI, and any other information (except Unsolicited/Public Information) shall collectively be referred to as the “**Information**”.

“**Third-Party**” refers to any person or entity other than you or us.

“**Unsolicited/Public Information**” refers to any information, other than Personal Data or SPDI, which we may collect through your use of the Platform and/or the Services which is not specifically requested by us and is accordingly unsolicited, which you may choose to provide to us through the Platform or through any other means, and any other Information submitted or posted to any public areas of the Platform or other public medium, which shall be deemed to have become available and known to all by your actions.

By signing up on the Platform, and / or using any of the Services you represent that you voluntarily provide us with Personal Data, including SPDI, and consent to the collection, use and disclosure of Information in accordance with this Privacy Policy. If you are under 18 you must let your parent or guardian know about this Privacy Policy before you use the Platform or any of the Services You also represent that you are duly authorized by any and all Third-Parties (including any minor or employee) whose information you share with us. We act based on your representation of authority and do not make any independent enquiries to ascertain the veracity of your authorization. In the event you do not have sufficient authorization to share a Third-Party’s information with us, you shall be solely responsible for your acts and omissions including sharing of such information with us and the consequential processing and actions taken by us in accordance with this Privacy Policy.

II. INFORMATION WE COLLECT:

The type of Information we collect from you may vary based on your interaction with the Platform and use of the Products and Services. Since not all Products and Services may be available to you in your country, Information collected from you will be as per the Products and Services used by you in your country and our interactions with you.

We will communicate with you via email or your other elected preferred mode of communication.

(a) We collect only such Information that we need such as following:

Details	Information
User Account Information	Your Ultrahuman User Account details, including name, email address and account status
Contact Information	name, email address, physical address, phone number, or other contact information
Transaction Information	Information about Ultrahuman Products and Services purchased
Usage Data	Information about your activity on and use of our offerings, product and service interaction; performance and other diagnostic data; and other usage information
Health and Fitness Information, depending on the Products and Services used	<p>Details relating to your health, fitness and exercise information where you choose to share them.</p> <p>For instance to provide you personalized recommendations you may choose to provide us additional information such as your body weight, height, fitness activities (e.g., HIIT, Running, Strength Training, Yoga, Pilates), and certain health data such as including hip/lower back mobility issues, and neck/upper body mobility issues.</p>

	<p>For tracking your glucose and evaluating your metabolic response, we request from you and collect Information such as your glucose data, time duration of events (e.g., sleep, activity, fasting), details of the meals eaten, stress, type of physical activity and other generic logs. This data may be shared with performance coaches to evaluate your metabolic response, subject to your consent.</p> <p>Ultrahuman Ring tracks your heart rate, heart rate variability, SP02, temperature, motion, steps, activity, sleep to give you actionable insights and when read together with the glucose biomarkers it provides deeper correlations.</p>
Location data	Your location, distance, duration, and pace to track your runs
Other information you provide us	Details such as the content of your communications with Ultrahuman, including interactions with customer support and contacts through social media channels

- (b) You may also register for a User Account using your existing Apple or Google account, or a social media account (such as Facebook), and login credentials (your “**Third-Party Site Accounts**”). As part of the functionality of the Services, you may link your User Account with Third-Party Site Accounts, by either: (i) providing your Third-Party Site Account login information to us through the Services; or (ii) allowing us to access your Third-Party Site Account, as is permitted under the applicable terms and conditions that govern your use of each Third-Party Site Account. In the event you are registering for a User Account using your Third-Party Site Account, you represent that you are entitled to disclose your Third-Party Site Account login information to us and/or grant us access to your Third-Party Site Account (including, but not limited to, for the purposes described herein), without breach by you of any of the terms and conditions that govern your use of the applicable Third-Party Site Account.
- (c) We request from you and collect certain Information, with your permission, from Third-Parties via integrations with such Third-Party platforms, such as:

Google Fit	your physical activity logs, sleep logs, number of steps, calories and heart rate data
Apple Health	mindful minutes, glucose, calories, distance (walking and running), heart rate, workout and sleep data
Fitbit	your activity logs and sleep data
Garmin	your activity logs and sleep data
Oura	your activity logs and sleep data
Training Peaks	Workout data
Suunto	Workout data
Wahoo	Workout data
Polar	Workout data, Sleep data
Zwift	Workout data
MyFitnessPal	Food data

Integrations with Fitbit, Garmin, Oura, Training Peaks, Suunto, Wahoo, Polar, Zwift and MyFitnessPal happen via Terra who has partnerships with these Third-Parties to share their respective API’s with Terra who can then reshare with us. This integration feature is currently active on our Platform only in India and the UAE for selected products only.

The data read from such integrations will be used solely for measuring and improving the efficacy of your experience of our Services. The data synced from Apple Health, Google Fit, or any other Third-Party platform that integrates with Apple Health or Google Fit, or collected from our integrations with

Fitbit, Garmin, Oura and others as mentioned above is not collected, used or disclosed to any Third-Party for the purpose of marketing and advertising.

- (d) Automatic Collection of Information: When you access the features of the Platform, we may automatically gather and store certain Information about your visit such as the type of browser and operating system used to access our Website, the date and time you accessed our Website, and if you were linked to our Website from another website, the address of that website, as well as additional information related to your visit may be collected.
- (e) Voluntary Collection of Information: We collect Personal Data and SPDI only voluntarily and knowingly provided by you. In order to assess and customize your experience, we may collect other information from you as our Services are further developed. You can choose not to provide us with certain information, in which case you may not be able to register with us or to take advantage of some of our features / Services.
- (f) Billing & Payment Related Information: You may also be required to make a digital payment to purchase or subscribe to our Services, as per our policies. In order to collect the purchase price or subscription fee from you to access and use the premium Products and Services, our authorized Third-Party payment processors (such as including Stripe, Simpl, Razorpay) assist us in processing your payment information securely. We may share your relevant Information with our authorized Third-Party service providers who help us in payment processing. Please note, we do not collect and store any financial information such as your bank account or debit/credit card details.
- (g) Aggregated Personal Data: In an ongoing effort to better understand and serve you our Products and Services, we may conduct research on our customer demographics and behaviour based on the Information provided to us. This research may be compiled and analysed on an aggregate basis, and we may share this aggregate data with our affiliates, agents and business partners. This aggregate information does not identify you personally. We may also disclose aggregated user statistics in order to describe our Products and Services to current and prospective business partners, and to other third parties for other lawful purposes.
- (h) We undertake to protect your Information in accordance with reasonable security practices and procedures and not to transfer or disclose your Information to a Third-Party for any purpose not authorized in this Privacy Policy or without your prior consent. We may share your Information with authorized Third-Party Service Providers, as described in greater detail below. However, Third-Party processors' use of your Information is governed by their respective privacy policies, which may or may not contain privacy protections as protective as this Privacy Policy. We suggest that you review their respective privacy policies.
- (i) We also collect any Information that you voluntarily choose to provide to us through Platform, email, during interaction with us on call or chat and other modes of communication. We will communicate with you via email or your other elected preferred mode of communication.
- (j) We may also collect Information you may have provided to any company or its affiliates, associates, subsidiary, holding company to whom you have given consent for sharing of such Information with us.
- (k) **Advanced Biomarkers:** For laboratory testing, evaluation of reports and consultation (**only available in select Indian cities**): We request and collect Information such as including your name, date of birth, gender, weight, height, past or current medical conditions, reports and records, prescriptions, biological samples. Any SPDI and biological samples are collected with your explicit consent. Any/all sample(s) and Information collected from you, is encrypted to ensure data anonymity. Your name and the analysis report(s)/result(s) are kept separated and under strict access control within our systems, our affiliates/partners' systems and accredited laboratories. You are aware that the data collected by us may be analyzed, published and/or used, if necessary, for the purposes of improvement and development of new knowledge, quality and efficacy of our test/ examination/analysis/studies. In such cases, the samples and data are only retained and published in an anonymous form (without ability to link it to your identity). We collect details such as including your name, address, phone number and email for delivery of sample collection kits for Lab testing and evaluation, and thereafter home collection of samples. These details may also be shared with our delivery/courier partners.

III. PURPOSE OF COLLECTION:

We use your Information for purposes that include the following:

- a. Delivery of Products and Services to you;
- b. Your Registration Information for the purpose of receiving our Services, identification, communication, notification and for fulfillment of our obligations under the Terms of Use;
- c. Addressing your requests, queries and complaints, if any, pertaining to our Services; taking feedback, assisting you with completion of transactions or other issues relating to the use of Services and other customer care related activities;
- d. Diagnosing technical glitches;
- e. Creating insights for corporate / business strategy and marketing operations of Ultrahuman;
- f. Developing machine learning algorithms and tools to improve targeting of Services, and other products and services;
- g. Contacting you to provide information on existing or new services, features, products, special promotions or offers, both of Ultrahuman and affiliates as well as third-party offers or products with whom we have a tie-up and which are relevant to use of the Services;
- h. Technical administration and customization of Platform, and other general administrative and business purposes;
- i. Research, analysis, case studies for the development and improvement of products and Services;
- j. Disclosure as required to government authorities in compliance with applicable law;
- k. Investigating, enforcing and resolving any disputes or grievances;
- l. Create your unified profile with analytics and insights generated through processing your Personal Data;
- m. Processing any orders/requests and fulfil any orders you may place using our Services;
- n. For providing recommendations to customize or tailor your experience of the Platform and/or Services;
- o. Offering you personalized Services and targeted advertisements of our healthcare and wellness plans and offering you customised health insights;
- p. For providing any other services, with your consent;
- q. To present, operate or improve the Services;
- r. To push transactional, marketing, and other product and service related notifications;
- s. For performing data analysis and testing, processing of statistics for advertising, affiliate marketing, analytics;
- t. sending emails periodically (including marketing emails) about upgrades to our existing products and services, or other similar products and services, special offers, or other information which we reasonably believe you may find relevant and interesting using the email address which you have provided. You may choose to opt-out of receiving promotional emails at any time via the "Unsubscribe" link in every such promotional email communication. Once you unsubscribe, we will no longer send you promotional/marketing emails however you will continue to receive servicing and transactional emails;
- u. To investigate fraud or abuse;

- v. To use statistical information in any way permitted under law, including from Third-Parties in connection with commercial and marketing efforts;
- w. To comply with the law and respond to legal requests;
- x. In any other way that we specify at the time of requesting Information from you.

IV. PRINCIPLES OF PROCESSING:

We will not process Information in a way that is incompatible with or outside of the purpose(s) for which it has been collected or subsequently authorized by you, or collect any Information that is not needed for the mentioned purposes. For any new purpose, we will ask you for your separate consent. We also undertake to collect only such Information that is strictly needed for the mentioned purposes. Collection of the Information occurs only in infrequent cases that are not part of the Services primary functionality, and which are optional for the user.

We may collect, use, preserve, and share your Information if we have cause to believe that such action is reasonably necessary pursuant to applicable laws or regulations, to abide by legal process, or to respond to government requests, as well as to enforce our rights under this Privacy Policy, including in respect of the investigation of potential violations, to detect, investigate, prevent, and address fraud and other illegal activities, where necessary for security, or required to address technical issues, or protect the rights, property, and safety of our users, our Company, its affiliates, or others.

The Information is not used for tracking purposes, meaning the Information is not linked with Third-Party Data for advertising or advertising measurement purposes, or shared with a data broker.

V. DISCLOSURES:

Ultrahuman is not in the business of selling your Information. We consider this Information to be a vital part of our relationship with you. There are, however, certain circumstances in which we may share your Information with certain Third Parties without further notice to you, as set forth below:

Disclosure for Legal Purposes: We may share information with law enforcement agencies pursuant to lawful requests for Information, and otherwise as required under any law applicable at the given time. We may also disclose Information if we determine in good faith that disclosure is reasonably necessary to protect our rights and pursue available legal remedies, enforce our terms and conditions, investigate fraud, or protect our operations or users.

Service Providers: We share Information with companies that provide services to us or on our behalf as part of the provision of the Services, such as website hosting, data storage, software services, email services, marketing, fulfilling customer orders, providing payment-related services including payment aggregation, data analytics, data mining, providing customer services, and conducting surveys, as permitted by applicable law. These companies may be located within or outside India, but in any case, they are obligated to protect your data.

Group Entities/Affiliates/Business Partners/Employees: We may also share Information with employees, data processors, consultants, business partners, and technology partners on a need-to-know basis. Such entities would be contractually obligated to maintain confidentiality in relation to your Information.

Business Affiliates: We may disclose or transfer some of your Information to Company group entities, affiliates, associates, subsidiary, holding company of the Company, associates and subsidiary of holding company of the Company including foreign entities, and in particular group companies and affiliates who are involved in the provision of Services, to the extent permitted by applicable law.

Business Re-organisation: In the event of a merger, reorganization, acquisition, joint venture, assignment, spin-off, transfer, asset sale, or sale or disposition of all or any portion of our business, including in connection

with any bankruptcy or similar proceedings, we may transfer any and all Information to the relevant Third-Party with the same rights of access and use.

Other Third-Parties: We may disclose Information to any Third-Party if necessary to provide or improve our Services, fulfill any lawful contractual obligation we are bound by, and any other activity related to the purposes identified in this Privacy Policy and our Terms of Use. Anonymized, aggregated data may be shared with advertisers, research firms, and other partners.

Exclusions: All Unsolicited/Public Information shall be deemed to be non-confidential and Ultrahuman shall be free to reproduce, use, disclose, and distribute such Unsolicited/Public Information to others without limitation or attribution.

VI. HOW WE PROTECT INFORMATION:

We are committed towards maintaining the privacy of your Information uploaded by you on the Platform and complying with the industry standard security safeguards for the purpose of securing the Platform and the information provided / uploaded by you. However, we cannot guarantee absolute security as no method of protection and transmission of Information is completely secure. Therefore, while we strive to protect your Information, you agree and acknowledge that (i) there are security and privacy limitations of the internet which are beyond our control; (ii) the security, integrity, and privacy of any and all Information and data exchanged between you and our Platform cannot be guaranteed; and (iii) any such Information and data may be viewed or tampered with in transit by a Third-Party, despite our best efforts.

We use reasonable technical, administrative, and physical security measures for the purpose of safeguarding all Information you share with us. We also have comprehensive internal policies in place to prevent unauthorized access to your data. We take steps to seek to ensure that third parties we share data with also adopt an adequate, reasonable level of security practices and procedures to ensure the privacy and security of your Information.

However, we are not responsible for any loss, unauthorised access, safety issue or any harm caused to you by any misuse of your Information, unless it is a direct and foreseeable consequence of negligence and non-compliance on our part only. You hereby acknowledge that we are not responsible, in particular, for any Third-Party action or action on your part leading to loss, damage or harm to you or any other person.

For any data loss or theft due to unauthorized access to your electronic devices through which you avail our Services, we shall not be held liable for any loss whatsoever incurred by you. Further, you are liable to indemnify us as per our Terms of Use.

VII. ACCESS TO INFORMATION BY THIRD-PARTIES:

We do not sell or share your Information to any Third-Party, including but not limited to marketing companies, agencies, advertisers, or any similar companies in exchange for fees/payments. We also do not share or allow any Third-Party to use Information stored with us for any purpose except that consented by you, or if required under any legal obligations or this Privacy Policy.

However, we may use certain standard advertising tools on our marketing sites, which, provided you have allowed it in your cookie preferences, sends Information to the tool providers, such as Google. You can use the privacy setting and cookie preferences to opt-out of the use of these advertising tools. We may also offer electronic newsletters to which you may voluntarily subscribe at any time. You may choose to stop receiving our newsletter or marketing emails at any time by following the unsubscribe instructions included in these emails or by contacting us. However, you will continue to receive essential service and transactional emails.

We may engage Third-Party processors to perform particular operations with your Information for us. Such Third-Party processors are companies that help us operate the Platform and the Services, support our

communication with you or perform other Services-related activities. They may process certain Information on our behalf to accomplish the goals related to the Service functions and associated activities. Third-Party processors act only in accordance with our instructions and process only such amount of Information as we instruct them to process. We undertake to execute formal data processing agreements with them to the extent required by applicable law.

VIII. **DATA RETENTION:**

We store your Information in accordance with applicable laws, which means we keep your data only for as long as necessary to provide you with our Services or as may be required under any applicable law. We store your Information for lawful purposes only. We keep de-identified data for research and statistical purposes for a longer period.

If you close your User Account, we have no obligation to retain your data, and we may delete any or all of your data without liability. However, we may retain data related to you if we believe it may be necessary to prevent fraud or future abuse, or if required by law, or for other legitimate purposes. We may continue to store your data in anonymised or de-identified form for analytical, research or other purposes for which your information is collected as previously indicated

If you have elected to receive marketing communications from us, we will retain Information about your marketing preferences for a reasonable period of time, which will be determined by us based on the date you last expressed interest in our content, products, or Services.

IX. **YOUR RIGHTS:**

We follow our users' instructions about Information we hold for that user. You may access your Information collected by us, request reasons for collection, correct your Information, request deletion of your Information, request restricted processing of your Information, the category of entities with whom we have shared it and the reason for any disclosure, request a portable copy of the Information you have provided, object to processing of your Information, such as for direct marketing, and where we obtain your consent, you may withdraw such consent at any time.

You are free to not to share any medical or other information that you consider confidential and withdraw consent for us to use data that you have already provided. In the event that you refuse to share any information or withdraw consent to process information that you have previously given to us, we reserve the right to restrict or deny the provision of our Services for which we consider such information to be necessary.

You also have the right to file a complaint with the supervisory authority in the EEA and in the UK you can file a complaint with the Information Commissioner's Office. If you are an EEA or a UK resident, you may also write to our Data Protection Officer at the below address:

Ametros Group Ltd
Lakeside Offices, Thorn Business Park
Rotherwas Industrial Estate
Hereford
Herefordshire
England
HR2 6JT
0330 223 2246
dpo@ametrosgroup.com
www.ametrosgroup.com

Further, please find below the details of our EEA and UK representative.

EEA

Ametros Ltd
Unit 3D, North Point House
North Point Business Park
New Mallow Road
Cork, Ireland
gdpr@ametrosgroup.com
www.ametrosgroup.com

UK

Ametros Group Ltd
Lakeside Offices, Thorn Business Park
Rotherwas Industrial Estate
Hereford, Herefordshire
England, HR2 6JT
0330 223 2246
dpo@ametrosgroup.com
www.ametrosgroup.com

If you are a California resident, you may also request Information that we may have collected about you in the previous twelve months, the reason we collected it, the category of entities with whom we have shared it and the reason for any disclosure, by writing to us. You can exercise these rights by raising a request to us at legal@ultrahuman.com.

X. DATA STORAGE AND TRANSFER:

You agree that Information collected may be stored and processed in any country where we rent servers, or where we or our affiliates, subsidiaries, or agents maintain facilities in order to provide Services, and by accessing, registering for, or using the Services, you consent to any such transfer of Information. We may transfer your Information to Third-Parties acting on our behalf, for the purposes of storage such as including AWS and MongoDB in the US. You authorize us to transfer, store, and use your Information in any country where we operate. Some of these countries may have different privacy and data protection laws and rules from those in the country where you live. If you do not agree to the transfer, storage and use of your information in any other country where we operate, please do not use the Platform or Services.

XI. DATA BREACH:

In the event we become aware that the security of the Platform, or our Services has been compromised or your Personal Information has been disclosed to unrelated Third-Parties as a result of external activity, including, but not limited to, security attacks or fraud, we reserve the right to take reasonably appropriate measures, including, but not limited to, investigation and reporting, as well as notification to and cooperation with law enforcement authorities. In the event of a data breach, we will make reasonable efforts to notify affected individuals if we believe that there is a reasonable risk of harm to the user as a result of the breach or if notice is otherwise required by law. When we do, we will post a notice on the Website, and where required, send you an email. If for any reason, you have a reason to believe that your Information shared with us is no longer secure, you may contact us via our e-mail address at legal@ultrahuman.com.

XII. COOKIES:

Our Platform uses Cookies (very small files that are sent by us to your computer or other access device) which we can access when you visit the Platform. By using the Platform you agree that we can place these types of cookies on your device and access them when you visit the Platform in the future. The Platform uses cookies to track how you found the Platform thereby helping us improve your experience, understand how our services are being used, and customize our Services. Cookies are not designed to be used to get Personal Information from your hard drive, your e-mail or any other Personal Information about you. To protect your privacy, we do not use Cookies to store or transmit any Information about you on the Internet. You can reject Cookies by changing your browser settings, but please be aware that if you reject our Cookies it is possible that the Platform may not properly load, your access to certain features of the Services, or content or information offered as part of the Platform, might be denied. We may let other companies use Cookies, web beacons and similar tracking technologies on our Services. These companies may collect information about

how you use our Services and other websites and online services over time and across different services. This information may be used to, among other things, analyze and track data, determine the popularity of certain content and better understand your online activity.

XIII. SECURITY:

Reasonable security measures are in place to help protect against the loss, misuse and alteration of the Information under our control. We promote safety and security on and off our Platform and Services, such as by investigating suspicious activity or violations of this Privacy Policy and Terms of Use and to ensure our Services are being used legally. If we do detect something risky that could compromise your privacy and security, we shall notify you by updating our respective policies and help guide you through steps to stay better protected.

We shall take complete measures to safeguard you and our Platform and Services from unauthorized access, alteration, disclosure, or destruction of Information we hold, including:

- y. Use of encryption to keep your Information private while in transit;
- z. Timely review of our Information collection, storage, and processing practices, including physical security measures, to prevent unauthorized access to our systems.

XIV. ASSIGNMENT AND TRANSFER:

All our rights and obligations under this Privacy Policy and Terms of Service are freely assignable by us to any of our affiliates, in connection with a merger, acquisition, restructuring, liquidation, bankruptcy or sale of assets, or by operation of law or otherwise, and we may transfer your Information to any of our affiliates, successor entities, or new owner.

XV. DISPUTE RESOLUTION:

If any dispute arises between you and us in respect of this Privacy Policy (the “**Dispute**”), the Dispute shall be referred to arbitration by a single arbitrator who shall be nominated and appointed by us. The said person shall be a professionally qualified individual of standing and repute. The seat and venue of arbitration shall be Bengaluru, Karnataka, India. The arbitration proceedings shall be in the English language. The said arbitration proceedings shall be governed and construed in accordance with the Indian Arbitration and Conciliation Act, 1996 and amendments thereof as in force at the relevant time. You acknowledge and agree that any Dispute must be notified to us within thirty (30) days after the occurrence of the matter giving rise to the Dispute or you becoming aware of the same, whichever is later.

XVI. GOVERNING LAW AND JURISDICTION:

The Privacy Policy is governed and construed in accordance with the laws applicable in India. Subject to Dispute Resolution, you hereby irrevocably consent to the exclusive jurisdiction and venue of courts in Bengaluru, Karnataka, India, in all disputes arising out of or relating to the Privacy Policy.

XVII. MODIFICATIONS TO THIS POLICY:

We may modify the Privacy Policy from time to time at our sole discretion. If we do so, we will revise the date at the bottom of this Privacy Policy. It is important that you review our Privacy Policy from time to time because your continued use of the Platform or our Services after the effective date of any change to the Privacy Policy will be deemed to be your acceptance to the modified Privacy Policy. If you do not agree to be bound by the modified Privacy Policy, then you must not use the Platform or any Services anymore.

XVIII. SEVERABILITY:

If any term or condition of this Privacy Policy is deemed invalid or unenforceable by a court of law or tribunal with binding authority, then the remaining terms and conditions shall not be affected.

XIX. ACCEPTANCE:

You acknowledge that you have read this Privacy Policy and agree to all its terms and conditions. By using the Platform or Services you agree to be bound by this Privacy Policy. If you do not agree to abide by the terms of this Privacy Policy, you are not authorized to use or access the Platform and Services.

XX. CONTACT US:

If you have any questions about this Privacy Policy, our practices or your dealings with us, you may contact Abhilasha Bhatnagar, our Grievance Officer at legal@ultrahuman.com.

This Privacy Policy is effective and was last updated on 5th July, 2022.

Ultrahuman Healthcare Private Limited is located at 1st Floor, Gopalakrishna Complex #45/3, Residency Road Bangalore 560025, Karnataka, India.